



TOPICS DISCUSSED BY ROBOROUGH SURGERY'S PATIENT PARTICIPATION GROUP DURING THE LAST 12-MONTHS.

- Dementia awareness
- CQC and Patient Survey reports
- Referral processes
- Car parking
- Saturday surgeries
- Training of receptionists
- Appointments
 - Length 10 or 20 min
 - Waiting time for
 - GP of choice
 - GPs with special interests